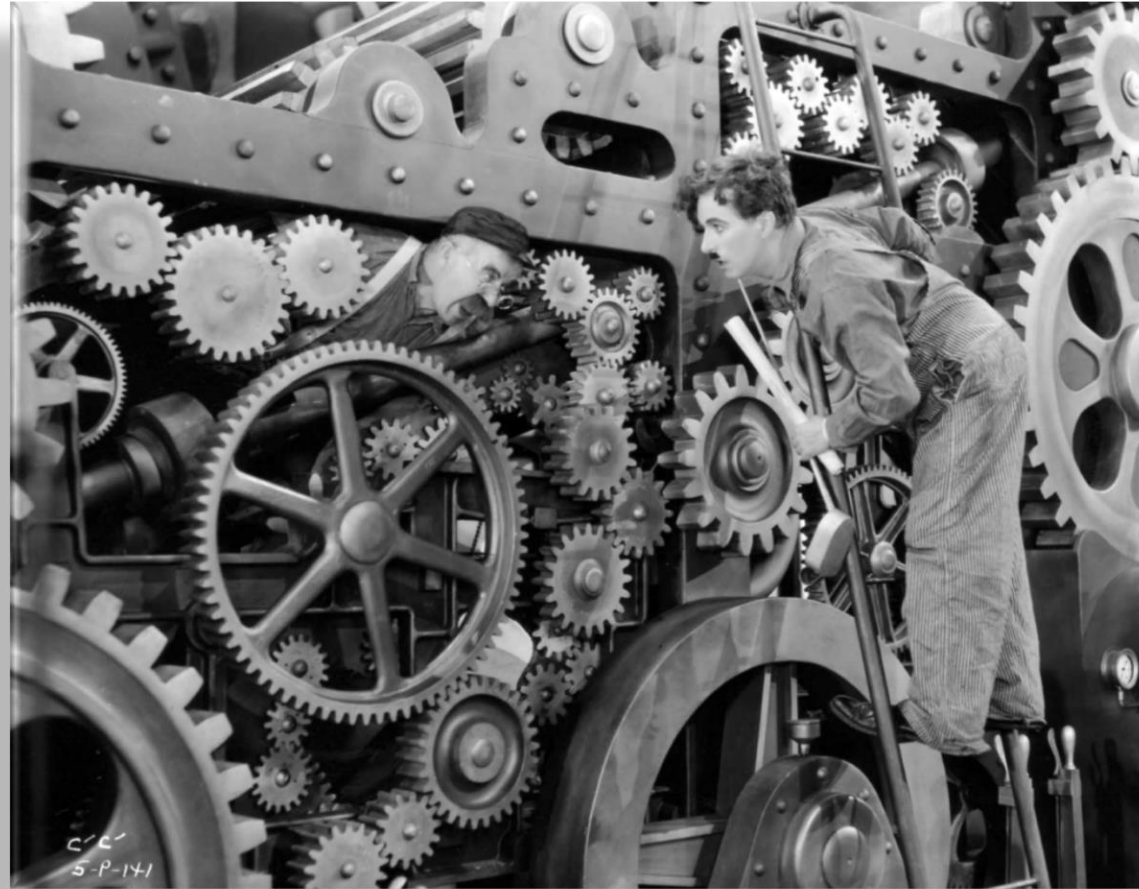


# European Customer Success Framework Factory



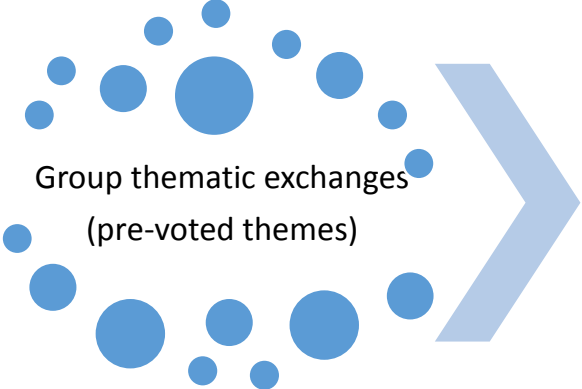
# Aims of European CS Framework Factory



*"Without continual growth and progress, such words as improvement, achievement, and success have no meaning."*

**Benjamin Franklin**

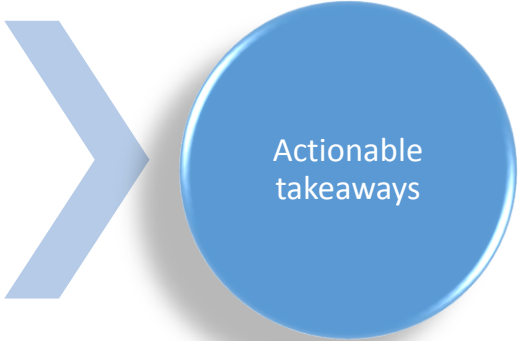
# The CS Framework Factory Process



Group thematic exchanges  
(pre-voted themes)

Inputs

Challenges  
Solutions  
Best practices



Outputs

Thanks All For  
Putting The  
Wheels in  
Motion !

